

EXCHANGE & REFUND POLICY

If you wish to exchange or return a product, please call (916) 673-6601 immediately, or email us at Orders@CellzPlus.com to determine if an exchange or refund is necessary.

"Cellz + Skin Care"™ abides by guaranteeing customer satisfaction by offering a fifteen (15) day satisfaction replacement or refund policy. Products may be returned within 15 days of purchase only. Products must be returned unopened for a full refund and must have minimal usage in order to receive an exchange. Please note that no exchanges or refunds are applicable to the INTRODUCTORY KITS, for they are not retail sizes. Shipping on any exchange or return is at the consumers cost. All returns and refunds are subject to a 15% restocking fee. "Cellz + Skin Care"™ will not issue a refund, credit, or exchange until the product is received and reviewed.

Products that are returned and unopened and in full re-sellable condition before 15 days may be returned for a full credit. If an exchange or refund applies, we will issue you an RMA # for your return.

DISCLAIMERS:

The information provided by "Cellz + Skin Care"TM is intended solely for educational purposes only. The information is not to be used for medical diagnostic purposes and is not intended to serve as a recommendation for treatment and/or management of any medical/surgical skin condition. Most of all, this information should not be used in place of a Dermatologist, or other qualified health provider. If you believe you have a medical condition, please contact your Dermatologist or Physician immediately.

